

Independent Assurance Report



ASSURANCE STATEMENT

SGS-CSTC'S REPORT ON SUSTAINABILITY ACTIVITIES IN THE CHINA MOBILE LIMITED'S 2021 SUSTAINABILITY REPORT

NATURE AND SCOPE OF THE ASSURANCE/VERIFICATION

SGS-CSTC STANDARDS TECHNICAL SERVICES CO., LTD.(hereafter as "SGS") was commissioned by CHINA MOBLIE LIMITED (hereafter as "China Mobile") to conduct an independent assurance of the Chinese version of China Mobile's 2021 Sustainability Report (hereafter as "the Report"). Online assurance process was executed for Headquarters of China Mobile Limited, China Mobile Hebei Company Limited, China Mobile Guangdong Company Limited, and China Mobile Anhui Company Limited.

The SGS protocols are based upon internationally recognized guidance, including the Principles contained within the GRI STANDARDS for accuracy and reliability and the guidance on levels of assurance contained within the AA1000 series of standards and guidance for Assurance Providers.

This report has been assured at a moderate level of scrutiny using our protocols for:

- evaluation of content veracity
- evaluation of the report against the GRI STANDARDS
- HKEX Environmental, Social and Governance (ESG) Reporting Guide

The scope of the assurance, based on the SGS Sustainability Report Assurance methodology, included the selected key performance data listed below. Other data and information disclosed were not included in this assurance process. Financial data drawn directly from independently audited financial accounts has not been checked back to source as part of this assurance process.

Economic Indicators	Social Indicators	Environmental Indicators
- Number of tier 1 centralized procurement suppliers - Number of tier 2 centralized procurement suppliers - Percentage of local suppliers in tier 1 centralized procurement suppliers - Percentage of local suppliers in tier 2 centralized procurement suppliers - Number of information verifications on tier 1 centralized procurement suppliers - Number of remote rural villages with broadband service newly launched in the "Universal Telecommunications Service Project"	- Number of customer spam reports handled - Number of emergency communications support - Number of emergency vehicles deployed (vehicle-times) - Number of emergency support equipment installed (set-times) - Number of personnel involved in emergency support (person-times) - Number of rural primary and secondary school principals trained in 2021 - Number of impoverished children who received free CHD treatment in 2021 - Number of training participations - Percentage of female employees - Percentage of ethnic minority employees - Total number of new employees - Number of resigned employees - Number of dismissed employees - Number of anti-corruption education activities - Number of participations in anti-corruption education and training	- Total electricity consumption - Natural gas consumption - LPG consumption - Coal gas consumption - Coal consumption - Gasoline consumption - Diesel fuel consumption - Direct GHG emissions (Scope 1) - Indirect GHG emissions (Scope 2) - Carbon emissions from business travel - Carbon emissions from employee commuting - Number of inter-provincial video conferences organized by the headquarters

The China Mobile 's management and relevant functional departments are responsible for the information contained in the Report.

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Our responsibility is to express an opinion on the text, data, graphs and statements within the scope of verification with the intention to inform all China Mobile's stakeholders. The assurance comprised a combination of pre-assurance research, online interviews with relevant employees in the China Mobile headquarters and the selected three provincial companies, documentation and record online review and validation with affiliates bodies where relevant.

STATEMENT OF INDEPENDENCE AND COMPETENCE

The SGS Group of companies is the world leader in inspection, testing and verification, operating more than 2,600 affiliates in more than 140 countries. SGS affirm our independence from China Mobile, being free from bias and conflicts of interest with the organization, its subsidiaries and stakeholders.

The assurance team was assembled based on their knowledge, experience and qualifications for this assignment.

VERIFICATION/ ASSURANCE OPINION

On the basis of the methodology described and the verification work performed, the information and data contained within the Report verified is accurate, reliable and provides a fair and balanced representation of China Mobile sustainability activities in 2021.

The assurance team is of the opinion that the organization has chosen an appropriate option for the reporting and the Report can be used by the Reporting Organization's Stakeholders.

GRI STANDARDS CONCLUSIONS, FINDINGS AND RECOMMENDATIONS

In our opinion the Report is presented in accordance with the core opinion for GRI STANDARDS and fulfils all the required content and quality criteria.

Findings and recommendations

Good practices and recommendations for sustainability report and management process were described in the internal management report which has been submitted to the management of China Mobile for continuous improvement.

Limitations of assurance

Data tracing on headquarters and the selected three provincial companies' level, not including original data of all subsidiaries.

The assurance process only involved interviews with the heads of relevant departments and certain employees of headquarters and the selected three provincial companies as well as consultation with relevant documents. No external stakeholder involved.

Only the key performance indicators selected by China Mobile were involved in the assurance process, and other information in the Report was not involved.

Signed:



For and on behalf of SGS-CSTC

David XIN Director

Knowledge

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