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CHINA MOBILE LIMITED 中國移動有限公司

(Incorporated in Hong Kong with limited liability under the Companies Ordinance) Stock Codes: 941 (HKD Counter) and 80941 (RMB Counter)

CUSTOMER STATISTICS FOR THE MONTH OF MAY 2024

The board of directors (the "**Board**") of China Mobile Limited (the "**Company**") announces the following customer statistics of the Company and its subsidiaries (the "**Group**") for the month of May 2024:

| Unit: in thousands | May 2024 |
|--|----------|
| Mobile Business | |
| Total Customers | 998,440 |
| Net Additional Customers for the Month | 1,078 |
| Cumulative Net Additional Customers for the Year | 7,440 |
| 5G Network Customers* | 502,558 |
| Wireline Broadband Business | |
| Total Customers | 307,521 |
| Net Additional Customers for the Month | 1,118 |
| Cumulative Net Additional Customers for the Year | 9,275 |

* To better reflect its 5G development, the Company has replaced the number of 5G package customers with the number of 5G network customers for the purposes of monthly disclosures. The number of 5G network customers is the number of mobile customers who have used the 5G network in the given month.

The Board wishes to remind investors that the above customer statistics are the Group's unaudited internal statistics. Investors are cautioned not to unduly rely on such data.

In the meantime, investors are advised to exercise caution in dealing in the securities of the Company.

By Order of the Board China Mobile Limited Yang Jie Chairman

Hong Kong, 20 June 2024

FORWARD-LOOKING STATEMENTS

Forward-looking statements contained in this announcement do not constitute and should not be viewed as commitments made by the Company. Such forward-looking statements involve known and unknown risks, uncertainties and other factors, which may cause the actual performance, financial condition or results of operations of the Company to be materially different from those implied by such forward-looking statements. In addition, the Company does not intend to update such forward-looking statements. Investors are cautioned not to unduly rely on such forward-looking statements.

As at the date of this announcement, the Board of Directors of the Company comprises Mr. Yang Jie, Mr. He Biao, Mr. Li Pizheng and Mr. Li Ronghua as executive directors; and Mr. Stephen Yiu Kin Wah, Dr. Yang Qiang, Mr. Carmelo Lee Ka Sze and Mrs. Margaret Leung Ko May Yee as independent non-executive directors.